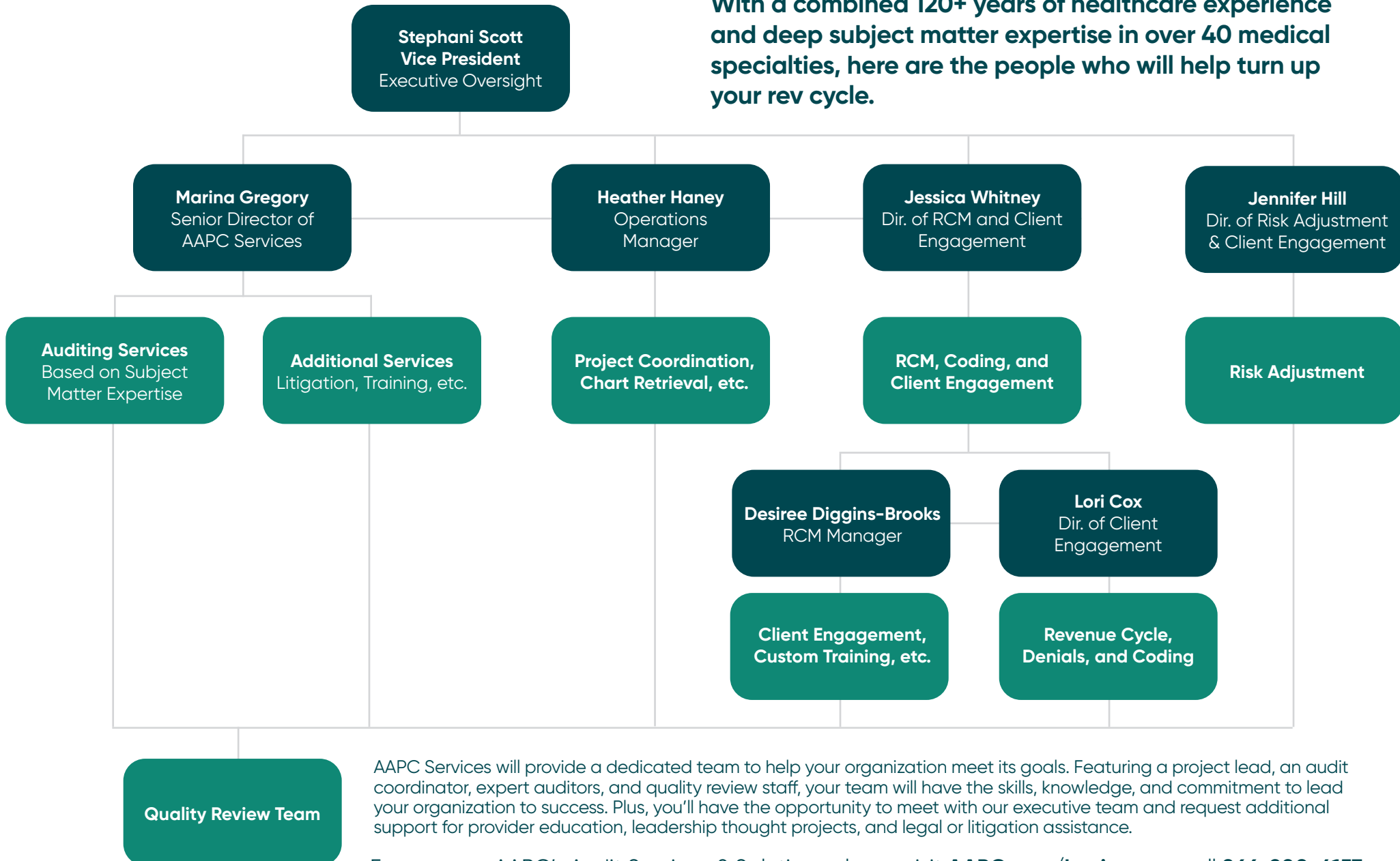


Meet the Audit Services Team

With a combined 120+ years of healthcare experience and deep subject matter expertise in over 40 medical specialties, here are the people who will help turn up your rev cycle.



AAPC Services will provide a dedicated team to help your organization meet its goals. Featuring a project lead, an audit coordinator, expert auditors, and quality review staff, your team will have the skills, knowledge, and commitment to lead your organization to success. Plus, you'll have the opportunity to meet with our executive team and request additional support for provider education, leadership thought projects, and legal or litigation assistance.

For more on AAPC's Audit Services & Solutions please visit AAPC.com/business or call **866-200-4157**

**Stephani Scott** RHIT, CPC | Vice President

Stephani has over 25 years of experience in the healthcare industry working closely with physicians and staff in Health Information Management. She has worked in a variety of settings including hospital, long-term care, large multi-specialty physician practice, and electronic health record software design and development. Stephani was also part owner of a consulting company for many years, providing services in best practices for physician practice management services, including coding, billing, and revenue cycle management audits. She has extensive experience in inpatient and outpatient auditing and coding compliance and is responsible for the overall project performance and client satisfaction.

**Marina Gregory** CPC, CPMA, CEMC | Senior Director

Marina has more than 20 years of experience in professional coding, compliance, and billing services. In her previous roles she was responsible for auditing and providing education to providers, ensuring compliance with current policies and regulations. Marina's expertise includes auditing E/M services in almost all specialties with emphasis in cardiology, psychiatry, emergency medicine, and primary care. Marina serves as the primary project lead and is responsible for overall project management of your audit work, including coordinating auditor assignments, quality control, and final deliverables.

**Heather Haney** | Operations Manager

Heather has 20 years of experience in project management in the health and medical field. She leads a team of Audit Coordinators that assist with the day-to-day chart retrieval, processing, and reconciliation of clients audit and coding files. Her team ensures all work is processed timely and accurately to meet client deliverables.

**Jessica Whitney** CPC, CPMA | Director of RCM & Client Engagement

Jessica began her career in healthcare over 20 years ago at Blue Cross of Idaho, working in both provider relations and claims. After several years she transitioned to practice management and has managed both small, privately owned as well as large multi-specialty hospital-owned practices. She has spent two decades refining her expertise in all areas of practice management with a focus in revenue cycle management for practices of all sizes. In addition to her time in practice management, she spent time focusing on credentialing, contracting and reimbursement analysis.

**Jennifer Hill** CPC, CPMA, CRC | Director of Risk Adjustment & Client Engagement

Jennifer began her medical coding and auditing career as a Risk Adjustment coder with OS2 Healthcare Solutions, responsible for managing risk adjustment coding projects from CMS to commercial payers. She was responsible for successfully designing and incorporating an RA training program for newly credentialed coders that is still used today. Jennifer is responsible for the management and coordination of Risk Adjustment projects to ensure project scope, requirements and deliverables are met, as well as client satisfaction. Additionally, she uses her expertise to develop and provide specific RA training for organizations through a variety of approaches. Jennifer is an experienced speaker and provides written articles to various outlets on risk adjustment industry trends and updates.

**Lori Cox** MBA, CPC, CPMA, CPC-I, CEMC, CGSC, CHONC | Director of Client Engagement

Lori has over 20 years of experience in the business side of healthcare. She began working as a Patient Accounts Representative, then transitioned to the billing department. She was promoted to Billing Supervisor and later became the Compliance Officer, where she was responsible for maintaining the Compliance Plan and educating staff on fraud and abuse. Currently, Lori works as a Regional Director, performing audits and education for clients across the U.S. She has a Masters in Business Administration from Quincy University and has traveled the country speaking to coders and providers on Hem/Onc, E/M guidelines, and proper coding. She has written many articles for Healthcare Business Monthly and her specialties include E/M, Hem/Onc, Auditing, General Surgery, Internal Medicine, Family Practice, and Pediatrics.

**Desiree Diggins-Brooks** BSHIM, RHIT, CCS-P, CPC | RCM Manager

Desiree has worked full-service revenue cycle for over 10 years. She started her career in pharmacy billing. From there, she expanded into multi-specialty insurance and patient accounts receivables. She managed edits and denials for a large cardiologist practice, as well as authorizations and coding for their staff vascular surgeon. In internal medicine, Desiree put her clinical experience to work as a medical assistant, in addition to scheduling, check-in, authorizations, coding, charge correction, denials, patient accounts receivables, and payment posting. She has extensive experience in coding and auditing many other specialties. Desiree has a bachelor's degree in Health Information Management and is a certified ICD 10 – CM trainer.