

Browser Support for Blackboard Learn 9.1 Q2 2017

Supported browsers

Blackboard supports five primary browsers for Learn releases. Links to the vendor sites for the browsers are included in this topic.

Browser	Supported Desktop* Browser Versions
Chrome**	36+
Edge**	20+
Firefox**	31+
Internet Explorer	11+ (Windows only)
Safari	6+ (Mac OS only)

* Mobile app versions of these browsers aren't supported at this time, although users may have success using them.

** Google Chrome versions 42+, Mozilla Firefox versions 52+, and Microsoft Edge do not support NPAPI-type plug-ins, including Java plug-ins and many media browser plug-ins.

Tested devices and operating systems

A variety of devices and operating systems were used to test the supported browsers. Support is not limited to these specific operating systems. The desktop browser versions above are supported regardless of the particular device or operating system on which they run.

Operating Systems used in testing	Windows 7, Windows 8, Windows 10, Mac OS 10.8, Mac OS 10.9, Mac OS 10.10, Chrome OS
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Chrome OS tested device	Chromebook (Chrome browser; features requiring NPAPI plug-ins are not supported)
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Blackboard strives to make all its products as accessible as possible. JAWS 14 and 15 are used during accessibility testing of each Blackboard Learn release.

Java and other browser plugins

A handful of features in Blackboard Learn require particular additional software to be installed. Without these, the features themselves do not function. For this release of Learn, the following features have plugin requirements:

JRE versions 7 and 8 are the recommended versions for features that depend on it. JRE version 6 may work, but could result in unexpected behavior. Oracle has acknowledged some security issues with JRE version 6.

Blackboard Learn does not require any other browser plugins.

Plugin links

- [Download the JRE on Oracle's site](#)
- [Windows auto-download .cab files for JRE](#)
- [More about security and the JRE](#)
- [Download Adobe Flash Player](#)
- [More on the Blackboard applet timestamping authority](#)